

## Important numbers to remember

| Sales Support   |                   |  |  |
|---|-------------------|--|--|
| Phone: <a href="tel:866-307-1627">866-307-1627</a><br>Fax: <a href="tel:855-676-2827">855-676-2827</a><br>Chat: <a href="http://www.CheckTalk.com">www.CheckTalk.com</a><br><a href="mailto:sales@eftsupport.com">sales@eftsupport.com</a>                          | Henry Mort        | Sales Manager                          | Henry.Mort@sage.com                    |
|   | Amanda Sanders    | Agent Manager                          | Amanda.Sanders@sage.com                |
|   | Megan Easley      | Agent Manager                          | Megan.Easley@sage.com                  |
| Business Development & Marketing  |                   |  |  |
| Phone: <a href="tel:866-307-1627">866-307-1627</a><br>Fax: <a href="tel:855-676-2827">855-676-2827</a><br><a href="mailto:bizdev@sage.com">bizdev@sage.com</a>  | Mike Brady        | Senior Business Development Specialist | Mike.Brady@sage.com                    |
|   | Lindsay Pajor     | Business Development Specialist        | Lindsay.Pajor@sage.com                 |
|   | Michael Rodriguez | Business Development Specialist        | Michael.Rodriguez@sage.com             |
|   | Jeff Bryson       | Business Development Specialist        | Jeff.Bryson@sage.com                   |
|   | Emily Kernin      | Business Development Specialist        | Emily.Kernin@sage.com                  |
|   | Kyle Quanbeck     | Channel Account Executive              | Kyle.Quanbeck@sage.com                 |
| Application Processing  |                   |  |  |
| Phone: <a href="tel:866-686-1866">866-686-1866</a><br>Fax: <a href="tel:855-738-5013">855-738-5013</a><br><a href="mailto:merchantadmin@eftsupport.com">merchantadmin@eftsupport.com</a>  | Dee Clark         | Director, Merchant Administration      | Dee.Clark@sage.com                     |
|   | Kristy Harvell    | Krystal Bankston                       | April Hagan                            |
|   | Christy Broom     |  |  |
| Research & Development  |                   |  |  |
| <a href="mailto:Dave.Mapes@sage.com">Dave.Mapes@sage.com</a>  | David Mapes       | Product Manager                        | Dave.Mapes@sage.com                    |
| Merchant Services   |                   |  |  |
| Chat: <a href="http://www.CheckTalk.com">www.CheckTalk.com</a>  | Randy Riley       | Director, Merchant Services            | Randy.Riley@sage.com                   |
| Customer Services   |                   |  |  |
| Phone: <a href="tel:888-481-0757">888-481-0757</a><br>Fax: <a href="tel:855-676-2825">855-676-2825</a><br><a href="mailto:customersupport@eftsupport.com">customersupport@eftsupport.com</a>  | Heath Gamble      | Supervisor, Customer Services          | Heath.Gamble@sage.com                  |
|   | Keoki Jones       | Serena Hyder                           | Robert Engelkens                       |
|   | Oris Hernandez    | Tina Carter-Pearl                      |  |
| Technical Support and Training  |                   |  |  |
| Phone: <a href="tel:877-438-3249">877-438-3249</a><br>Fax: <a href="tel:855-738-5015">855-738-5015</a><br><a href="mailto:techsupport@eftsupport.com">techsupport@eftsupport.com</a><br><br>Merchant Training phone:<br><a href="tel:866-386-0409">866-386-0409</a> | Chris Kavalesky   | Supervisor, Customer Support           | Chris.Kavalesky@sage.com               |
|   | Chris Brinkman    | David Napier                           | Tom Cowan                              |
|   | JoAnn Fitzgerald  | Wil Dumont                             | Chris Naumann                          |
|   | Dot Corley        |  |  |
| Shipping  |                   |  |  |
| Phone: <a href="tel:877-454-3835">877-454-3835</a>  | Jimmy Rogers      | Shipping Specialist                    | Jimmy.Rogers@sage.com                  |
| Gift & Loyalty  |                   |  |  |
| Phone: <a href="tel:888-884-7171">888-884-7171</a><br>Fax: <a href="tel:855-676-2828">855-676-2828</a><br><a href="mailto:sales@giftcardtraining.com">sales@giftcardtraining.com</a>  | Dragos Gheorghe   | Manager, Gift and Loyalty              | Dragos.Gheorghe@giftcardtraining.com   |
|   | Elizabeth Keeslar | Gift and Loyalty Coordinator           | Elizabeth.Keeslar@giftcardtraining.com |
|   | Theresa Brien     | Gift and Loyalty Coordinator           | Theresa.Brien@giftcardtraining.com     |
| Executive Management  |                   |  |  |
| Phone: <a href="tel:877-454-3835">877-454-3835</a><br><a href="mailto:eft-info@sage.com">eft-info@sage.com</a>  | Chris Brundage    | EVP                                    | Chris.Brundage@sage.com                |
|   | John Laurell      | VP, Technical Operations               | John.Laurell@sage.com                  |
|   | Heather Cavanagh  | Director, Operations                   | Heather.Cavanagh@sage.com              |