

Hypercom T4100/T4200 Gift Card Operations

New Card Issuance

1. Press the HOME key on the terminal.
2. Select the OPTICARD Soft Key.
3. Select the Issue Soft Key
4. Key in server number and press ENTER.
5. Swipe card through the card reader.
6. Key in the amount of the transaction and press ENTER.

Gift Card Purchase

1. Press the HOME key on the terminal.
2. Select the OPTICARD Soft Key.
3. Select the Redeem Soft Key
4. Key in Clerk ID and press ENTER.
5. Swipe card through the card reader.
6. Key in the amount of the transaction and press ENTER.

Add Value to Card

1. Press the HOME key on the terminal.
2. Select the OPTICARD Soft Key.
3. Scroll to Select the Add Value Soft Key
4. Key in Clerk ID and press ENTER.
5. Swipe card through the card reader.
6. Key in the amount of the transaction and press ENTER.

Add Points to Card

1. Press the HOME key on the terminal.
2. Select the OPTICARD Soft Key.
3. Select the Add Points Soft Key
4. Key in Clerk ID and press ENTER.
5. Swipe card through the card reader.
6. Key in the amount of the transaction and press ENTER.

Giftcard Inquiry

1. Press the HOME key on the terminal.
2. Select the OPTICARD Soft Key.
3. Select the Inquiry Soft Key
- Key in Clerk ID and press ENTER.
- Swipe card through the card reader.

Giftcard Reports

1. Press the HOME key on the terminal.
2. Select the OPTICARD Soft Key.
3. Scroll to Select the Report Soft Key
4. Key in Clerk ID and press ENTER.
5. Terminal will display "Today or Yesterday".
6. Select the desired report.

Giftcard Void

1. Press the HOME key on the terminal.
2. Select the OPTICARD Soft Key.
3. Scroll to Select the Void Soft Key
4. Key in Clerk ID and press ENTER.
5. Swipe card through the card reader.
6. Terminal will display "Enter Auth Code".
7. Key in the Auth Code of the transaction you wish to void and press ENTER.

Giftcard Transfer

1. Press the HOME key on the terminal.
2. Select the OPTICARD Soft Key.
3. Scroll to Select the Transfer Soft Key
4. Key in Clerk ID and press ENTER.
5. Terminal will display Enter Old Card #, swipe old card or key in card #.
6. Swipe new card.

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Error Codes

NSF BAL=\$xx.xx – Insufficient funds, the remaining balance is displayed.
System Unavailable – The Opticard system is currently unavailable for processing.
Invalid Clrk/Term Priv – The Clerk or the terminal does not have the transaction privilege.
Invalid Clerk – Clerk ID number is not in the system.
05 General Denial
Invalid expiration date.
Max value exceeded.
Company issue limit exceeded.
06 System Error
Call for Support
12 Invalid Transaction
Call for Support
13 Invalid Amount
The card was issued for more than the maximum or less than the minimum permitted.
14 Invalid Card Number
Issuance
Card already issued
Not a valid Opticard
Invalid card length
Invalid check digit
Purchase
Card not found
Card not active
41 Card reported as lost
43 Card reported as stolen
51 Insufficient funds
54 Expired card
62 A restriction was placed on the card
63 System Error
Call for support
96 System Error
Call for support

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